## 15. Promotion of Candidates

All the candidates will get automatically promoted to the higher semester. However, the reappear/improvement in End Term Examinations for Odd semester will be held along with the Odd Semester regular End Term examinations and for Even Semester with End Term examinations along with Even Semester regular End Term examinations. The student shall be required to complete the programme in a maximum permissible period i.e. n+2 years / n+ 4 semesters.

## 16. Mercy Chance

Grant of Mercy chance is allowed only in hard and exceptional circumstances to those students who got re-appear and could not pass the examination within maximum duration of programme on the recommendation of the HoD through the Dean of respective Faculty duly approved by the VC. Such candidates will have to pay a fee as prescribed by the University. The total number of mercy cases allowed during the academic year 2016-17 are 22.

## 17. Grievance Redressal

Grievance Redressal Committee is constituted with VC, PVC, and Deans of the Faculties and COE to take care of various grievances related to the examination. This includes general grievance, grievance related to evaluation i.e; revaluation/rechecking, grievance related to question paper etc. The various grievances redressed during 2016-17 are as follows:

S.N	Title	No of Student
1	Total Grievances Raised	83
2	Total Grievances Resolved	83
3	General Grievances	24
4	Grievances Related to Question Paper	6
5	Grievances Related to Re-Valuation Rechecking	53
6	Grievances Escalated	0

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Controller of Examination
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